

Installation Guide

of

VPN for MAC

Education Bureau
(EDB)

Version: 1.4

Dec 2022

For Mac users, you must logon the VPN before you can access EDB Portal via Internet.

Use your browser to access <https://portal.edb.gov.hk>, then you will redirect to VPN logon page: <https://vpn.edb.gov.hk/2fa>

Alternatively, you can directly access the VPN link:
<https://vpn.edb.gov.hk/2fa>

It is required to install the VPN by the following installation:

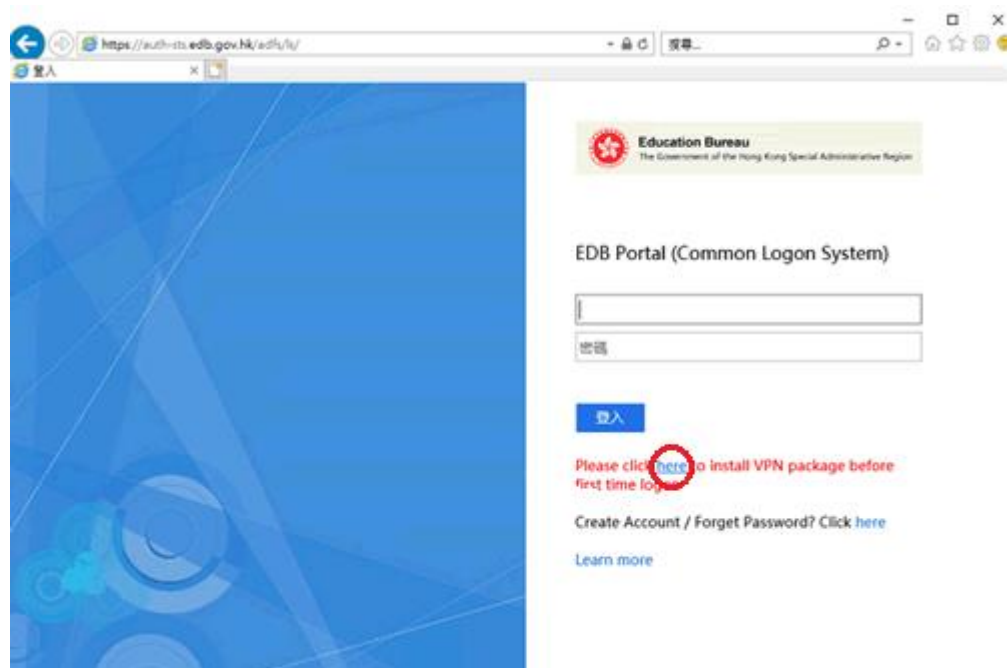
- Certificate Installation
- VPN Client Installation

Certificate Installation

1. Right click and download the 2. Root CA certificate under the following link:

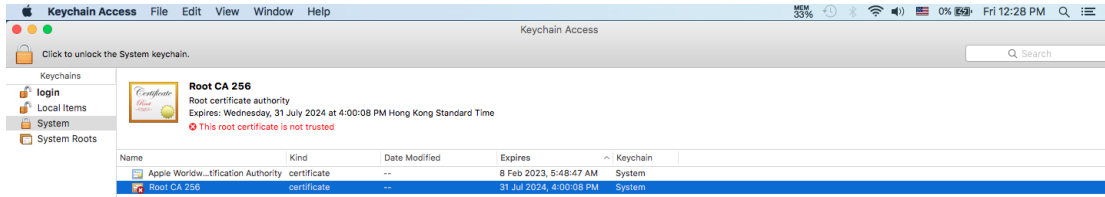
<https://intranetsup.edb.gov.hk/irooms/help/vpnforportal.html>

Or click the circled link under the logon page

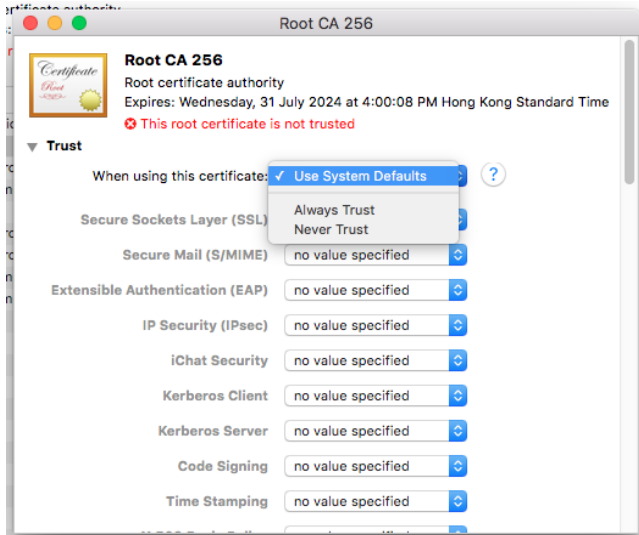


2. Double click the Root CA 256.

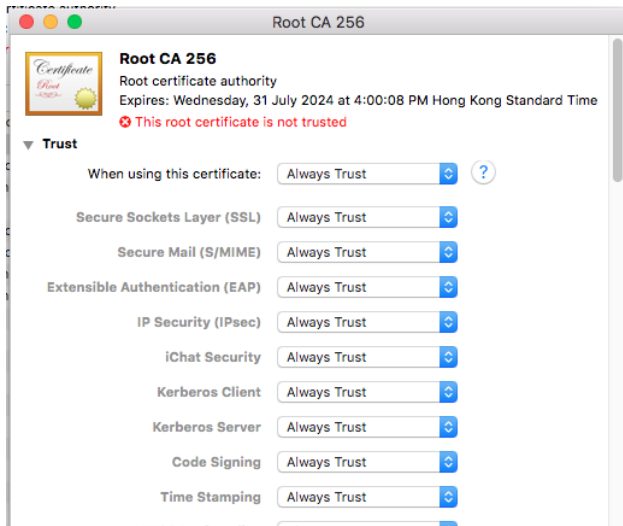
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3. Click “Trust” and select “Always Trust”.

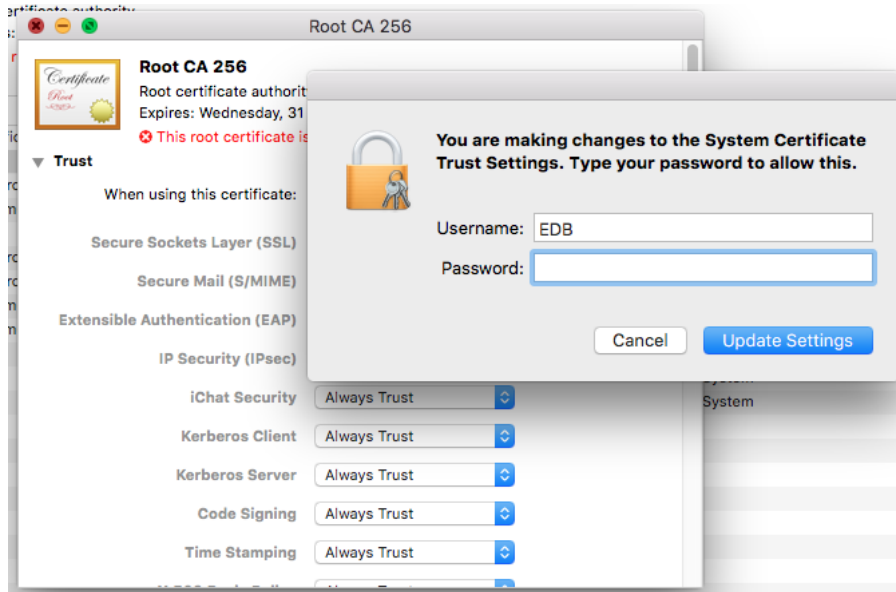


4. Close the tab.

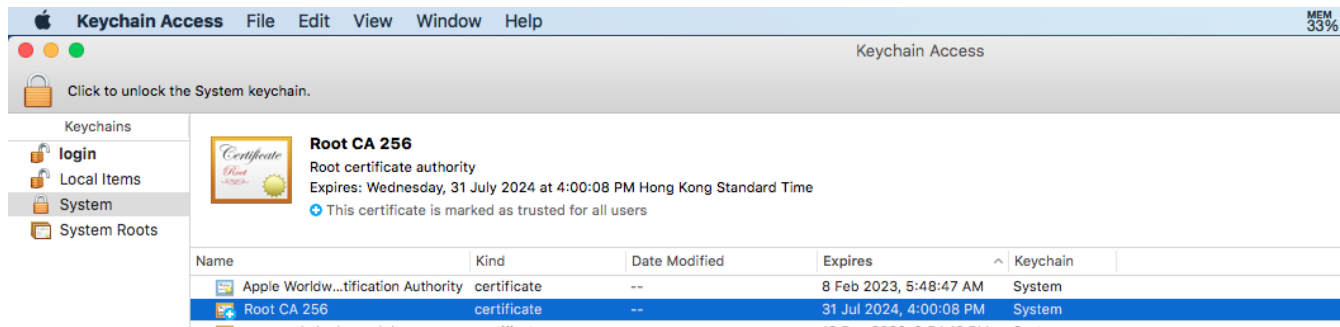


5. Login your Mac and Click “Update Settings”.

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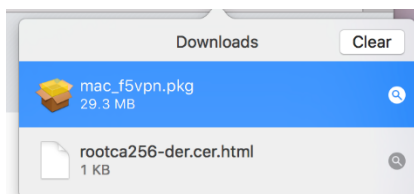


6. The Root CA Certificate will be added to your Mac.

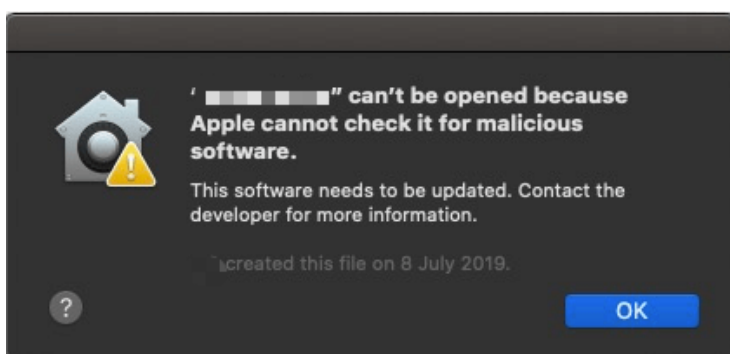
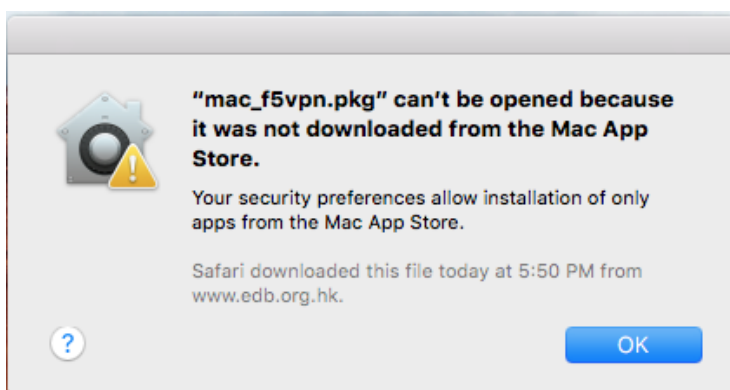


VPN Client Installation

1. Firstly, go to download the VPN package from the following link:
https://intranetsup.edb.gov.hk/irooms/help/mac_f5vpn.pkg



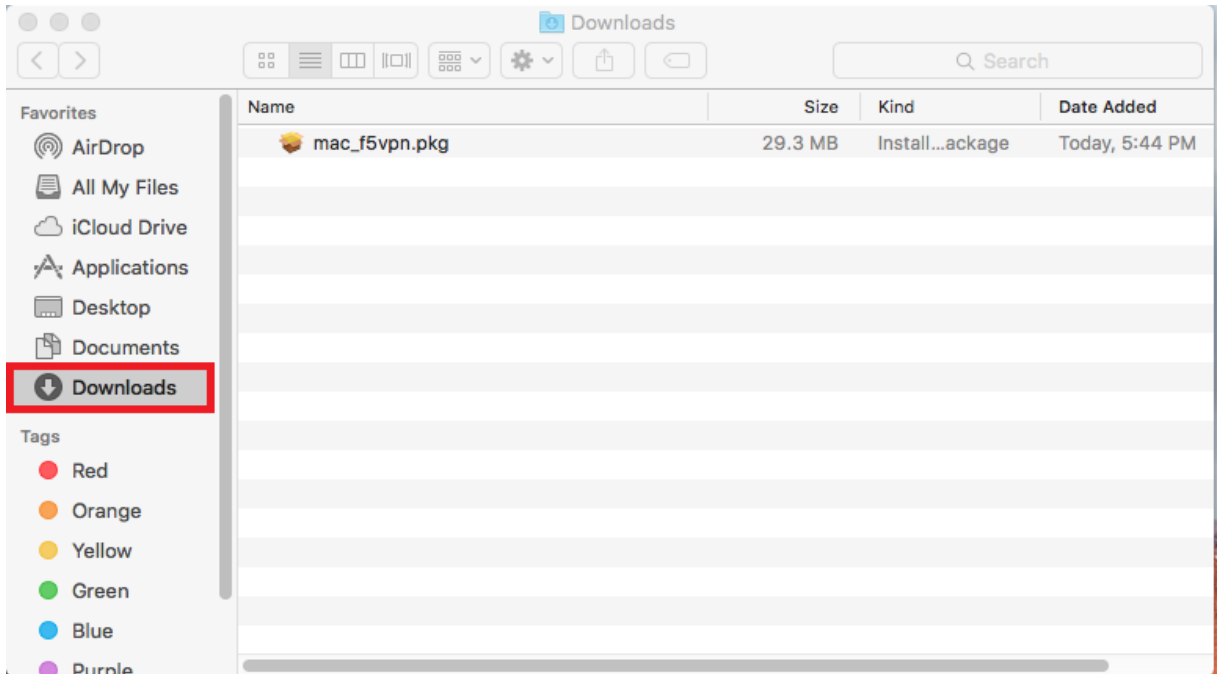
2. Double click the download package file for installation.
3. If the following error message is popup: **“mac_f5vpn.pkg” can’t be opened**, please go through from step 4 to step 8. Otherwise, please go directly to step 9.



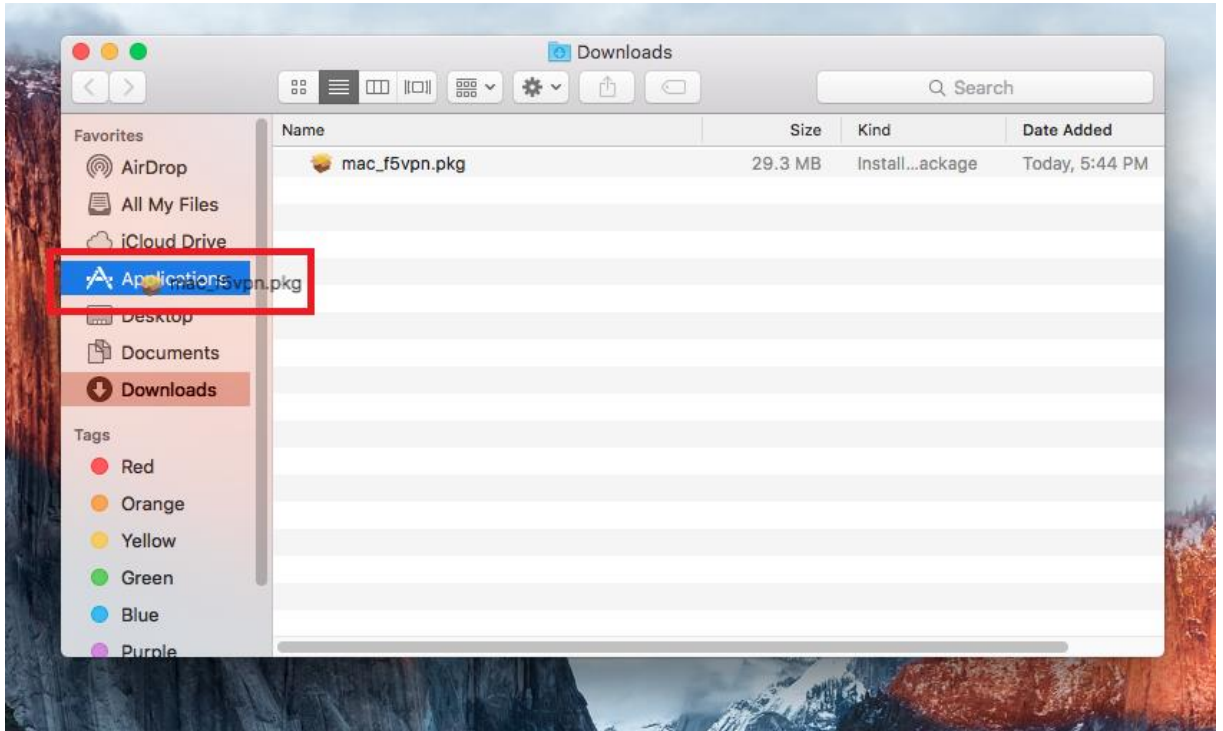
4. Click “Open in Finder”



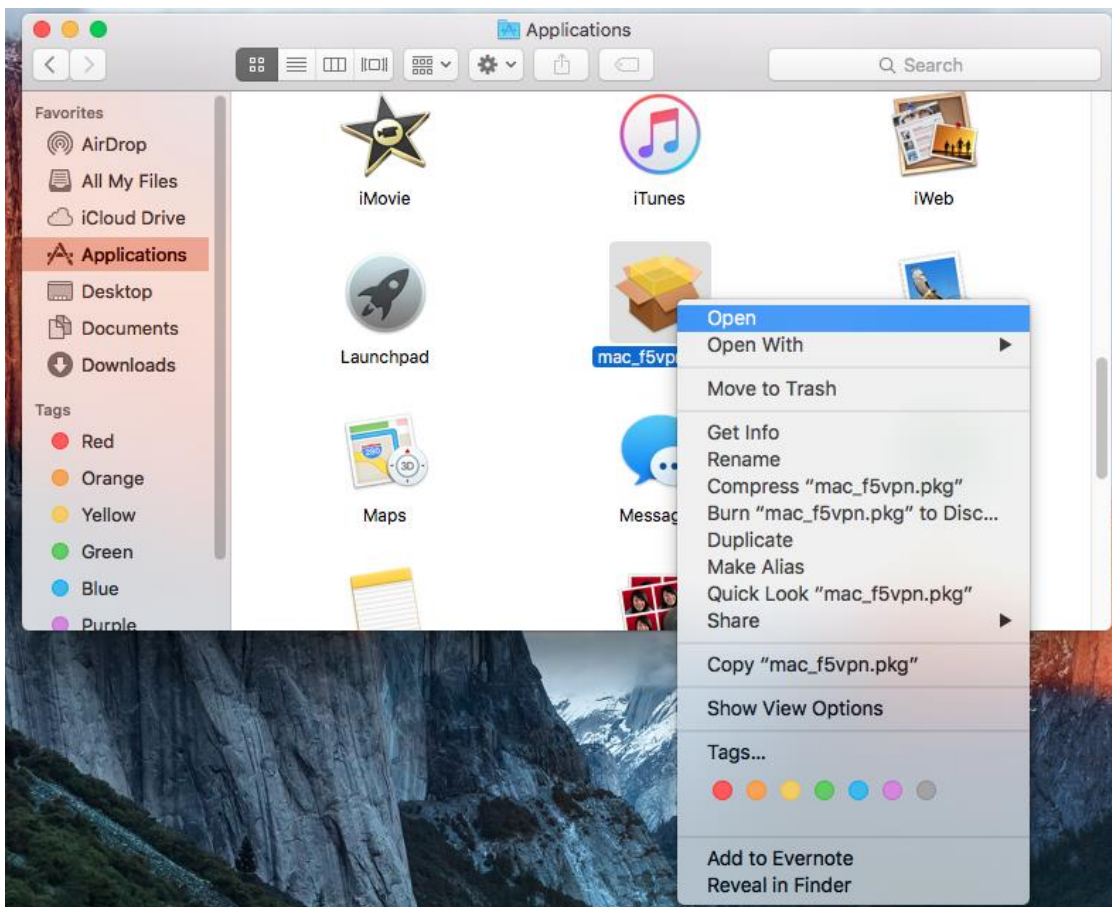
5. Go to “Download”



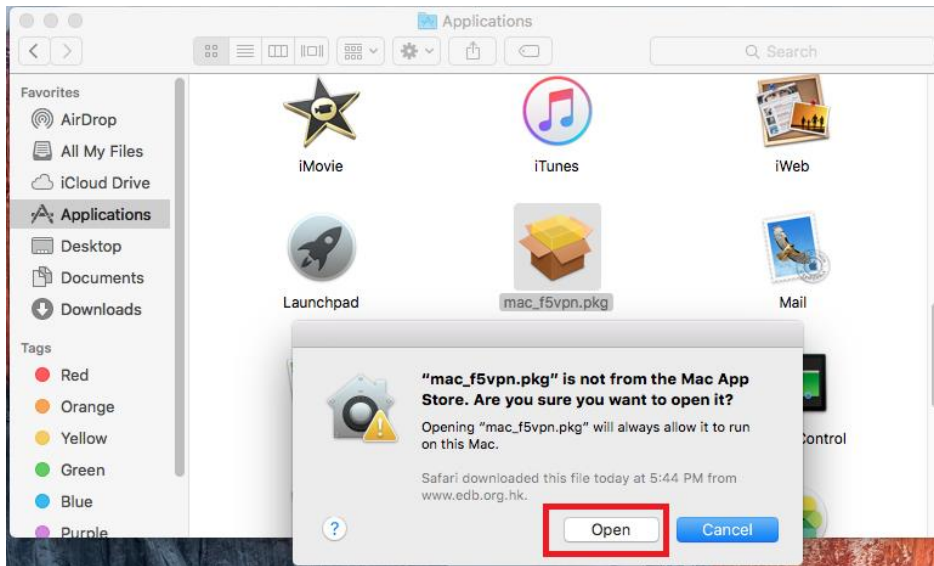
6. Select “mac_f5vpn.pkg” and then drag to “Applications”



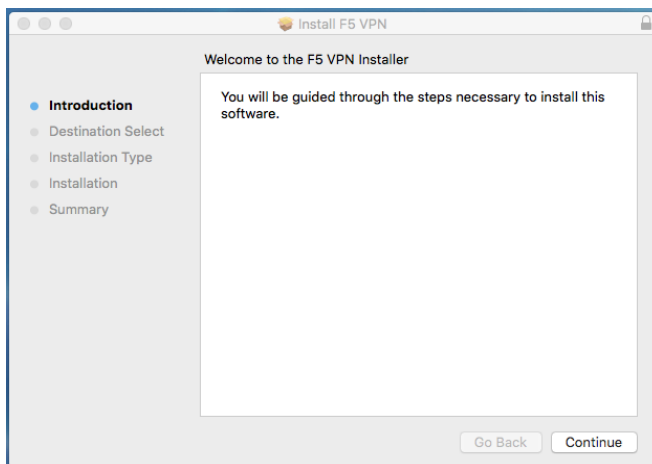
7. Right click “mac_f5vpn.pkg” and then click “open”



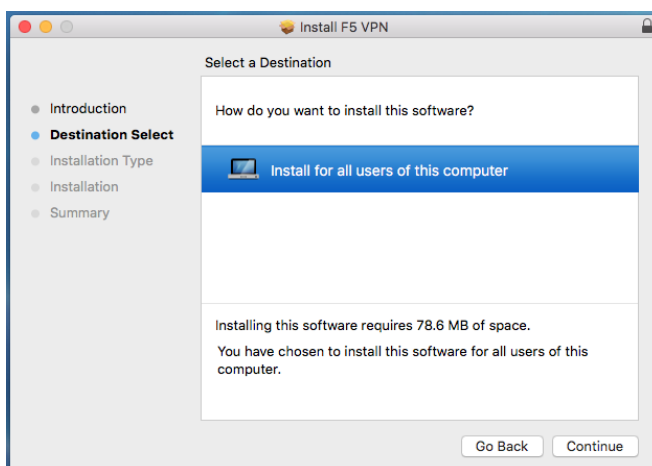
8. Click “Open” to install it



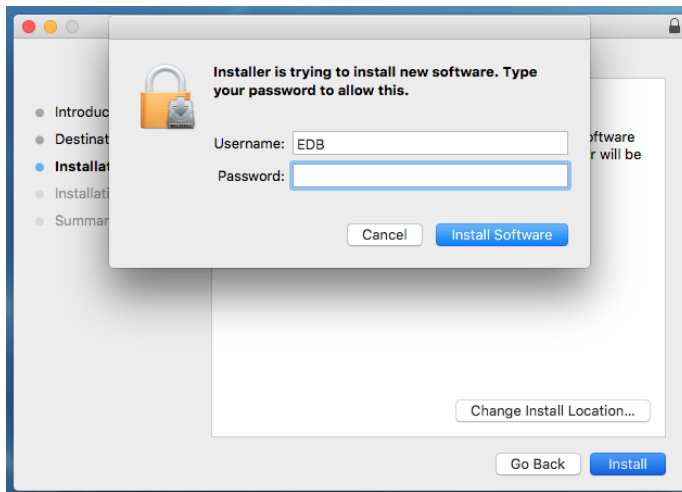
9. Following screen will be prompted. Click “Continue”



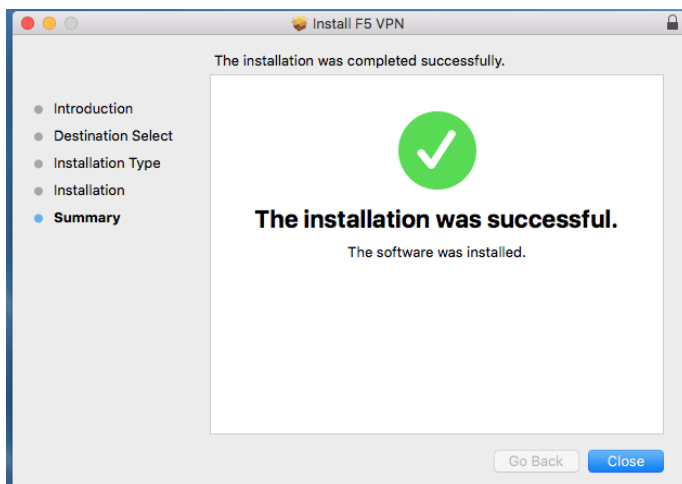
10. Following screen will be prompted. Click “Continue”



11. Login your Mac and click “Install”

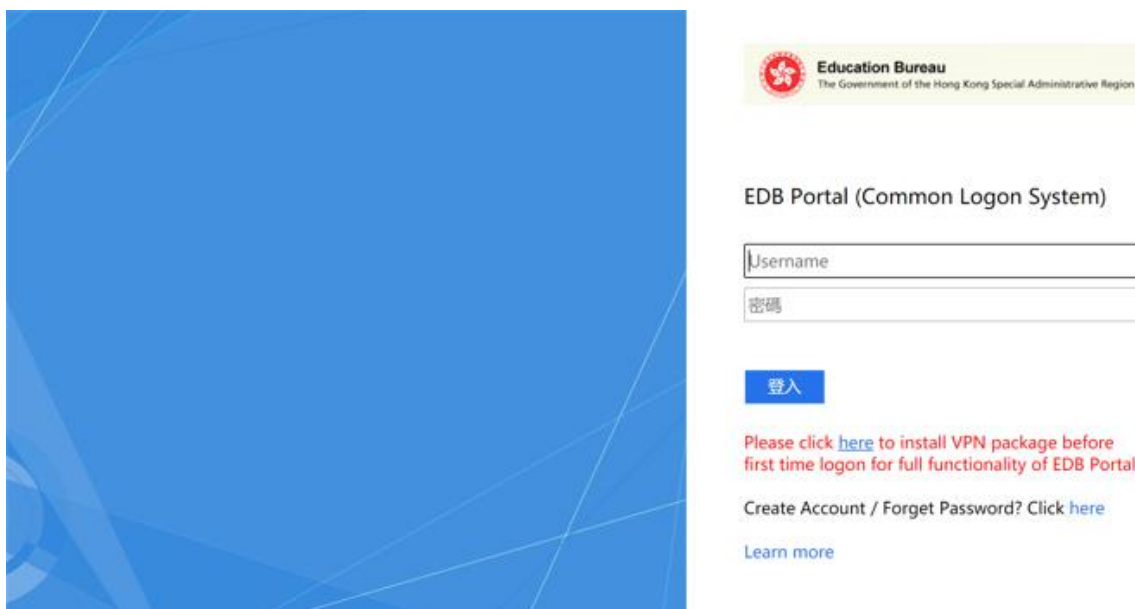


12. The installation was successful. Click “Close”.

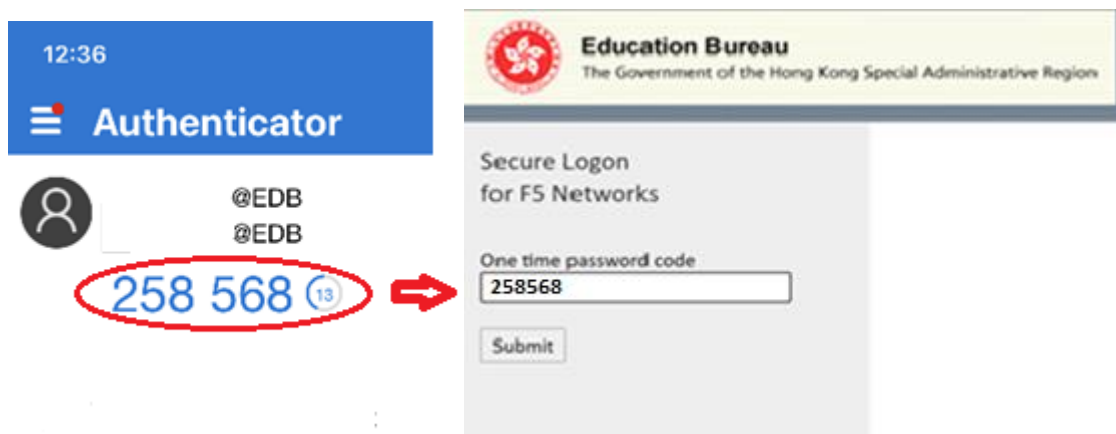


Your first time VPN logon experience via MAC

1. You are required to connect VPN when you are required to access EDB Portal via Internet. You can simply go to <https://portal.edb.gov.hk> and will redirect to the VPN logon page.

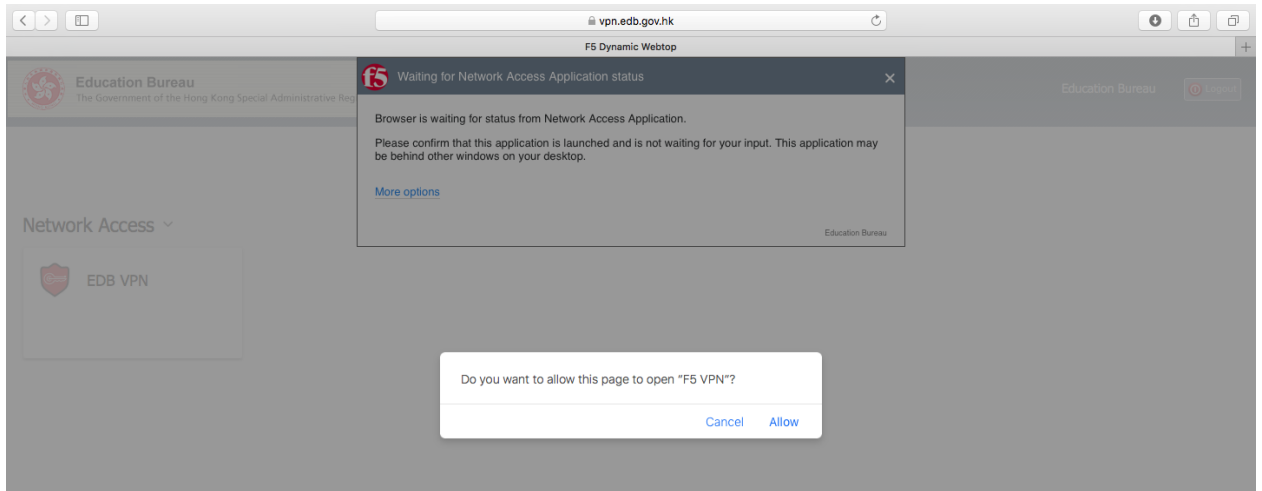


2. Sign in your EDB Portal account.
3. Then you are required to logon with the one-time password on your Microsoft Authenticator at that moment.



4. Click “Allow” when the following message prompt.

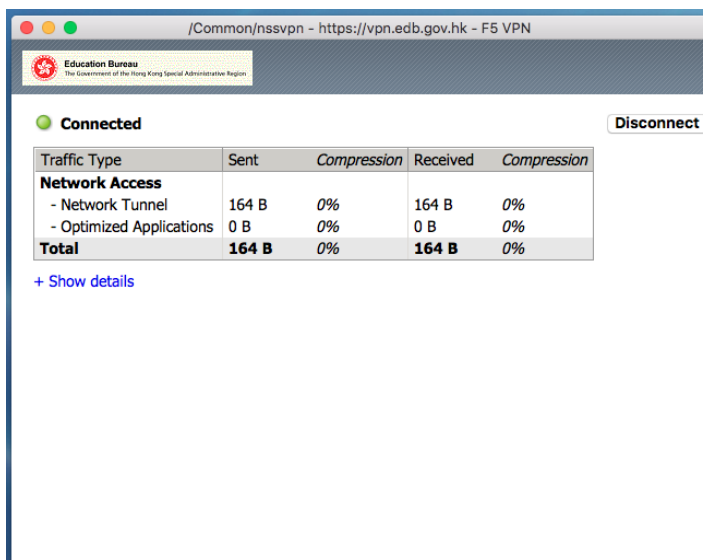
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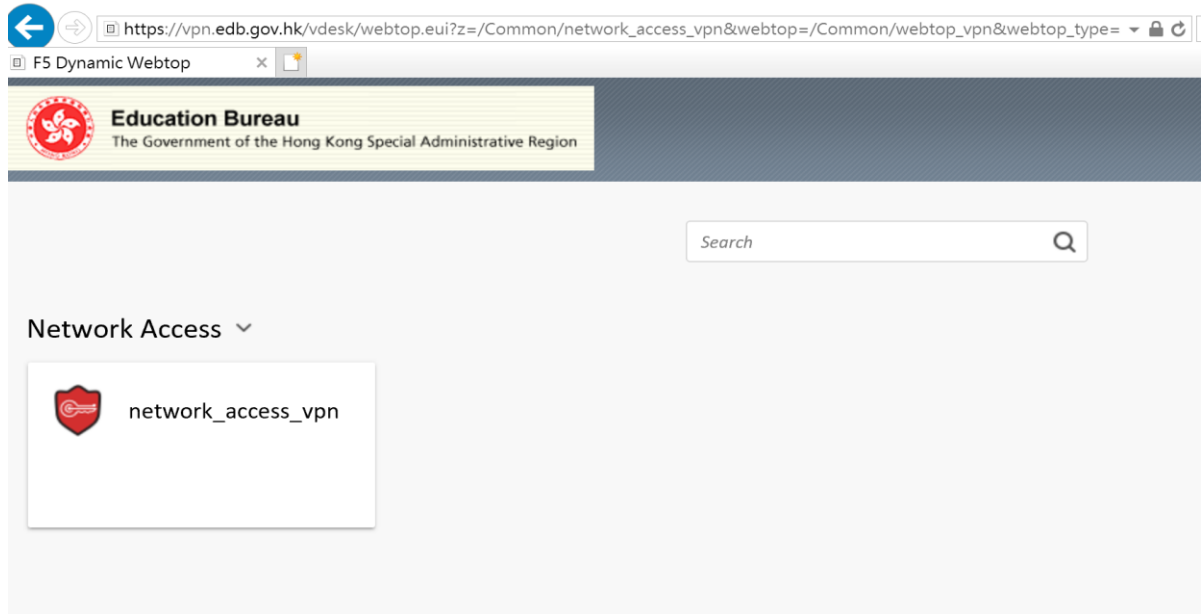
5. The following dialog box is prompted for your first time logon. Click “Add allow VPN connection from this site”, then this will NOT prompt again for your next time logon.



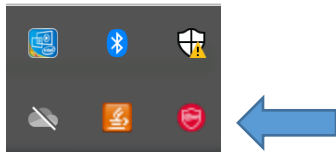
6. VPN will be connected after a few seconds.



7. This shows that your VPN client is successfully connected.



8. Once the VPN connection is established successfully, an icon will appear in the system tray and



9. You can now access DP applications such as e-Payroll, e-Leave and CCGO Portal. Remember to sign out at the top right corner of EDB Portal and don't forget to close all the browser windows after successful logout.

