

Installation Guide

of

Authenticator

as

Browser Extension

Education Bureau

(EDB)

Version: 1.1

Sep 2021

## Installing Authenticator as a desktop browser extension

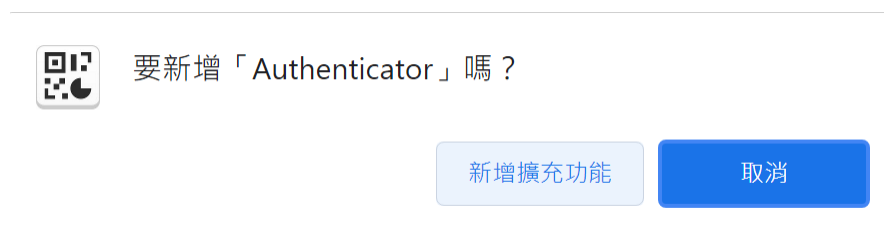
1. Install Chrome from <https://www.chrome.com/> if it is not available on your computer.
2. Go to the Chrome Web Store and install the Authenticator extension. The direct link is:

<https://chrome.google.com/webstore/detail/authenticator/bhghoamapcdpbohphigoooadinpkbai>

3. Click “Add to Chrome” / “加到 Chrome” button as shown.



4. Click “Add Extension” / “新增擴充功能” to continue.



5. After the Authenticator is successfully installed, a warning message is shown, but you can ignore this message if this is the first time you install the extension.

## Chrome Issues

**REINSTALLING AUTHENTICATOR WILL CLEAR YOUR DATA.  
NEVER REINSTALL AUTHENTICATOR TO FIX ANY ISSUES**

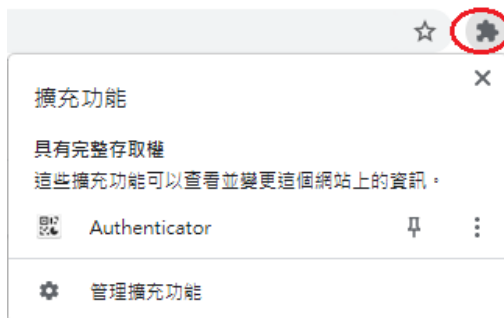
- Can't remember your password or lost your secrets and don't have a backup? See [Lost Codes](#)
- Want to help translate or have an issue with translation? [Check our Crowdin page](#)
- Have a bug or feature request? [File an issue](#) or [Tweet with #AuthenticatorFeedback](#)

us English ▾

Translate

Edit

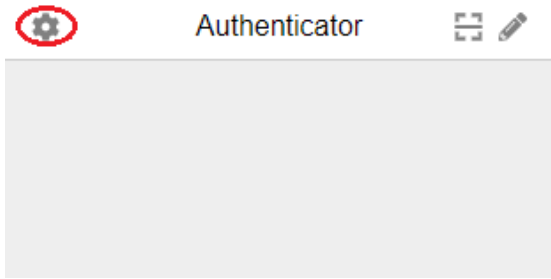
6. Go to the top right corner and click the icon circled in red, and then click the pin icon to pin the Authenticator extension at your toolbar.



An icon for the Authenticator is then shown in the toolbar.



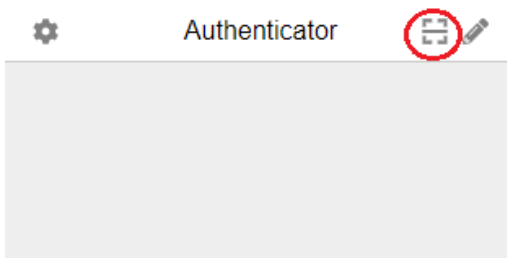
7. Set up a password to protect the Authenticator extension. Click the circled icon on the top left corner of Authenticator.



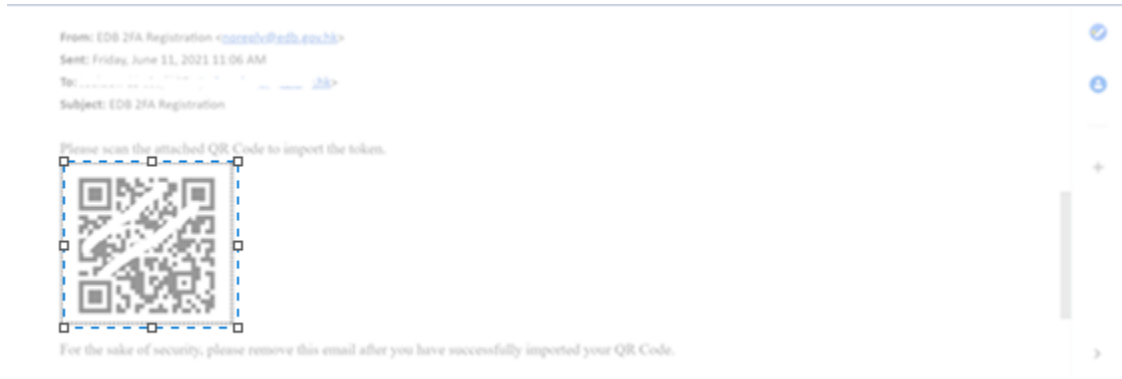
8. Click “Security” / “安全性” to add a password. Do not use the EDB Portal password as your Authenticator password.



9. Log in your school mail system and open the email sent to you after you initiated the 2FA registration (for details, refer to the [User Guide of Two Factor Authentication for School Users](#)). Locate the QR code in the email. Click the Authenticator extension and then click the scan icon as below.



10. Your screen dims and a demonstration will show you how to capture QR code on the computer screen. Click ESC to quit the demo. Click and hold your left mouse button and then drag it across your QR code until the QR code is completely enclosed by the dotted line square. The QR code will be captured when you release the left mouse button.

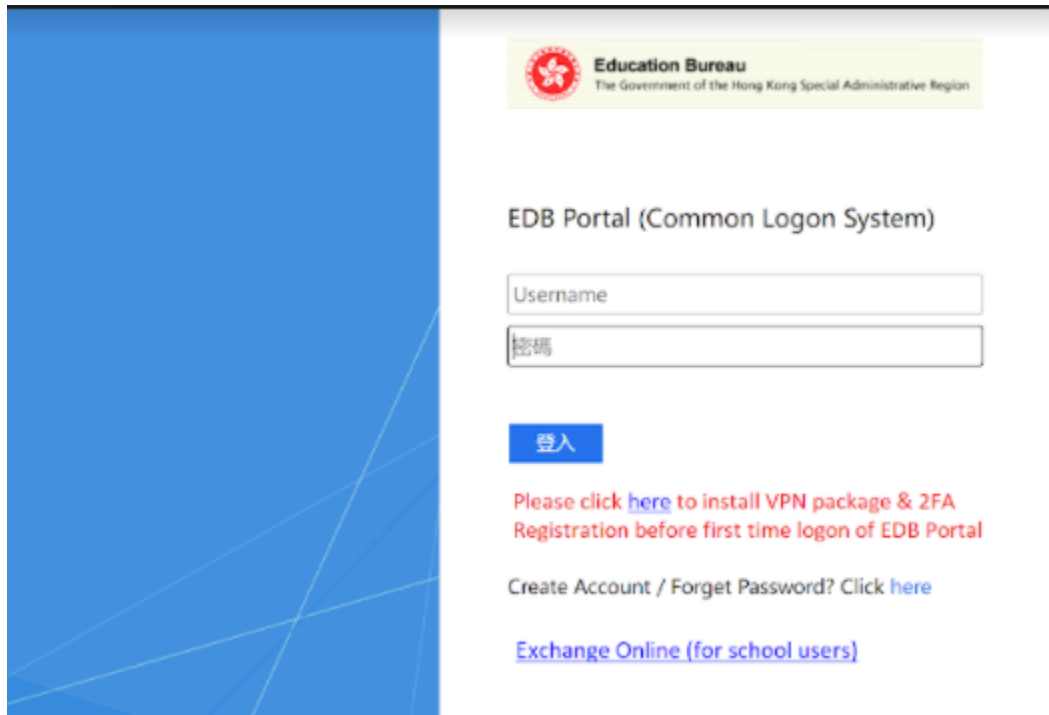


11. Your one-time password is set up successfully on the Authenticator extension.

@EDB已新增。

確定

12. Next time when you logon the EDB Portal via VPN.



13. Click the Authenticator icon at the top right corner of your browser and input your Authenticator Password.



14. The one-time password is displayed on the Authenticator extension. Type it in to the login screen to complete your VPN Secure logon.

