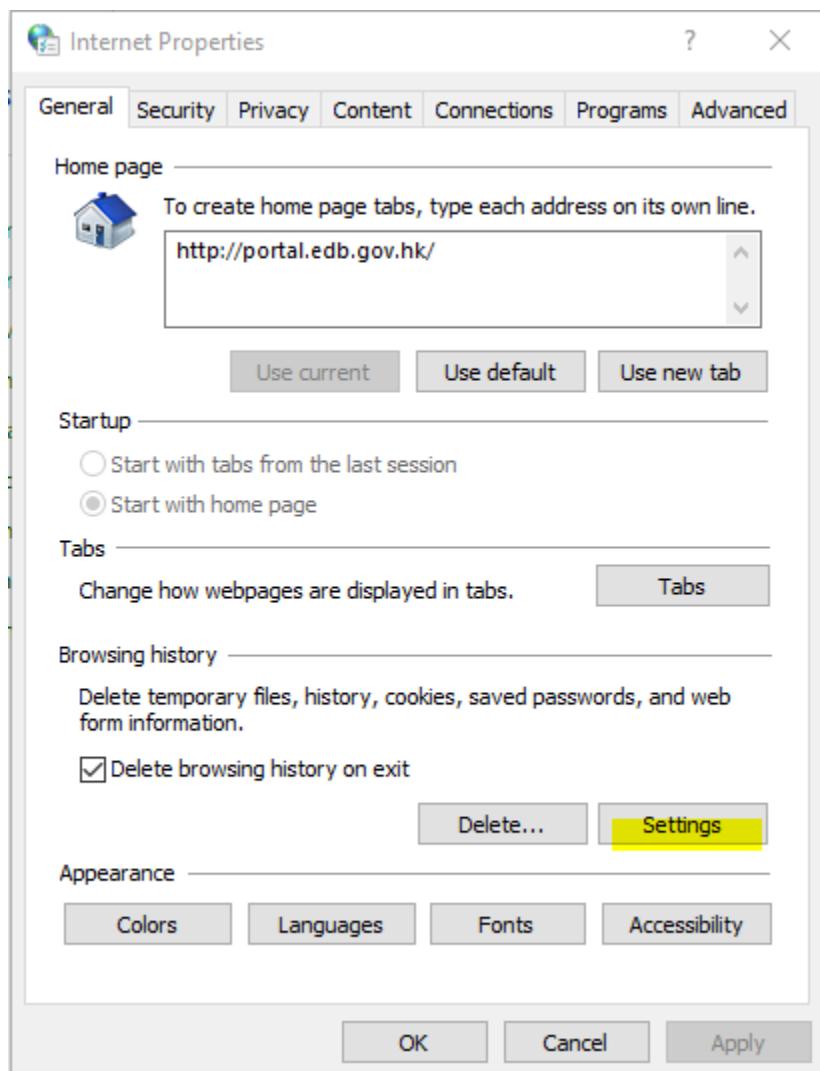


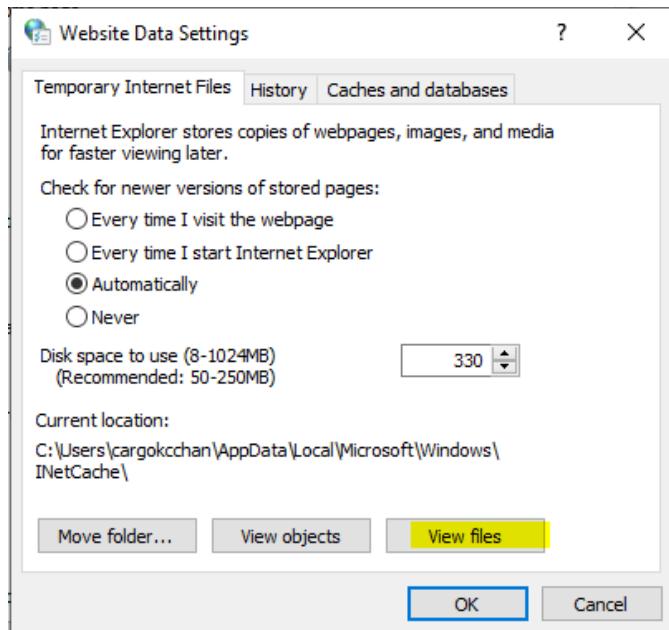
## How to clear the browsing history on internet browser?

### 1. Backup the old file

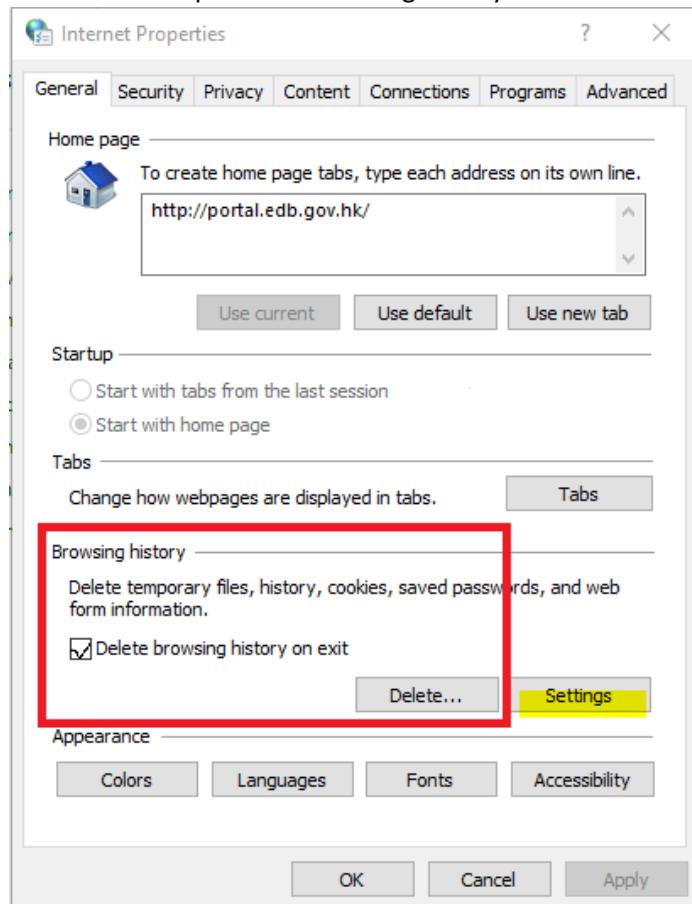
- Control Panel
- Internet options
- On “General” page, click “Settings”



- Click “View files”



- Create new folder and then backup it
- On internet Properties > Browsing history > Click “Delete” and then try to login vpn again



2. Please try to press Ctrl+F5 to refresh the current page (<https://vpn.edb.gov.hk> – F5 VPN) on your browser.

### 2.1 Click Yes or No

### 2.2 Press Ctrl +F5

