

**Installation Guide of VPN for mobile**

Installation Guide

of

VPN for mobile

Education Bureau

(EDB)

Version: 1.3

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## Installation Guide of VPN for mobile

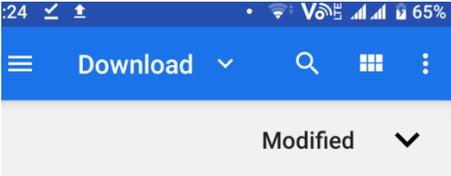
### Installation Guide of VPN (Mobile)

VPN connection is required whenever you need to logon EDB Portal.

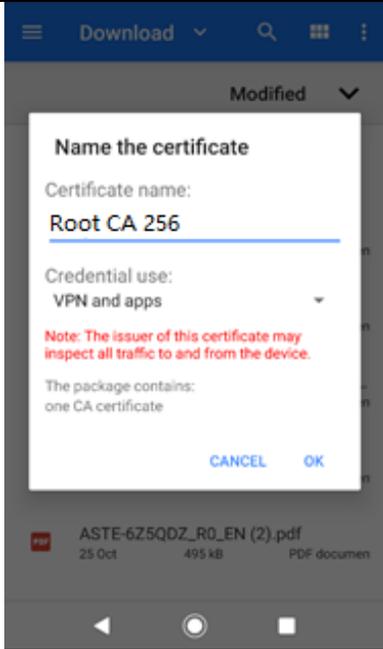
Below are the installation guide of VPN on mobile for Android and iOS with 3 major steps:

- Install DP Certificate
- Install VPN apps
- Configure your VPN profile

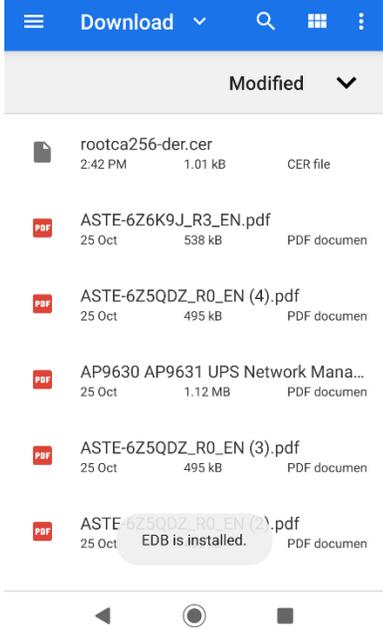
**Don't forget to disconnect your VPN from the VPN client app**

	Android	iOS
1.	<p><b>Install the DP Certificate</b></p> <p>Download the certificate from 2. via the following url: <a href="https://intranetsup.edb.gov.hk/irooms/help/2faforschuser.html">https://intranetsup.edb.gov.hk/irooms/help/2faforschuser.html</a> And double click the certificate file.</p> 	<p>Download the certificate from 2. via the following url: <a href="https://intranetsup.edb.gov.hk/irooms/help/2faforschuser.html">https://intranetsup.edb.gov.hk/irooms/help/2faforschuser.html</a> and double click the certificate file</p> 
2.	<p>A password box is prompt. Choose a <b>password</b> for the certificate and click <b>OK</b>.</p> 	<p>A password box is prompt. Choose a <b>password</b> for the certificate and click <b>OK</b>.</p> 
3.	<p>Type a name for the certificate: <b>Root CA 256</b>, select <b>VPN and apps</b> and click <b>OK</b>.</p>	<p>The certificate will be successfully installed.</p>

# Installation Guide of VPN for mobile



The certificate will be successfully installed.



Go to Settings -> General -> About -> Certificate Trust Setting. Make sure that the certificate (Root CA 256) is enabled.

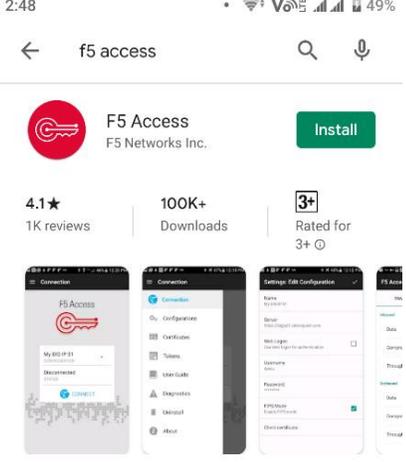


## 4. Install VPN Apps

Open the Play Store and search for "F5 Access". Click **Install**.

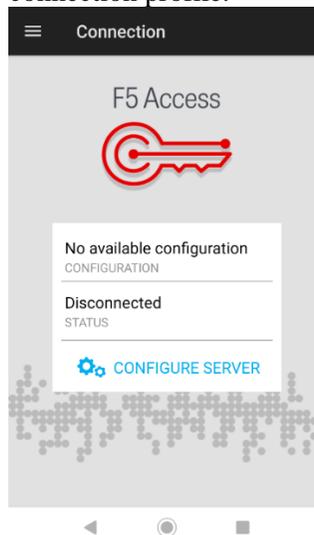
Open the App store and search for "F5 Access". Click **Open**.

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<p>2:48</p>  <p>Secure mobile remote access via SSL VPN</p> 	 
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5. **Configure your VPN client profile**

Open F5 Access App that already installed on the mobile device. Click” **CONFIGURE SERVER**” to create a connection profile.



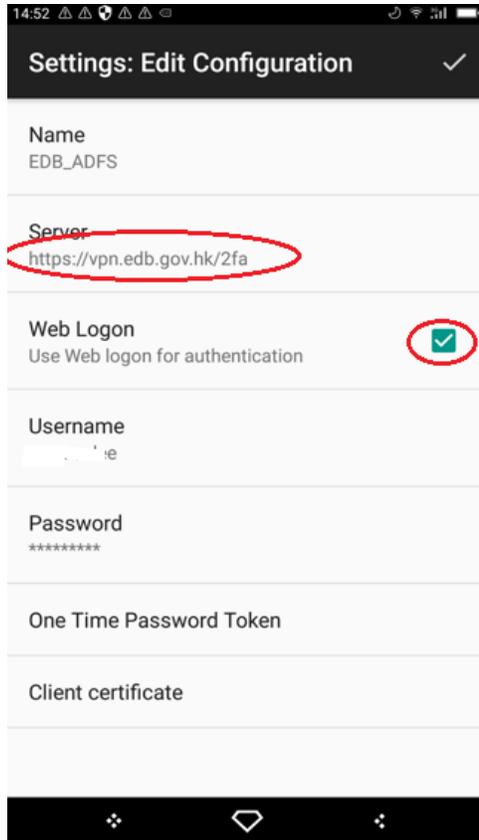
Click **Setting** to create a connection profile.



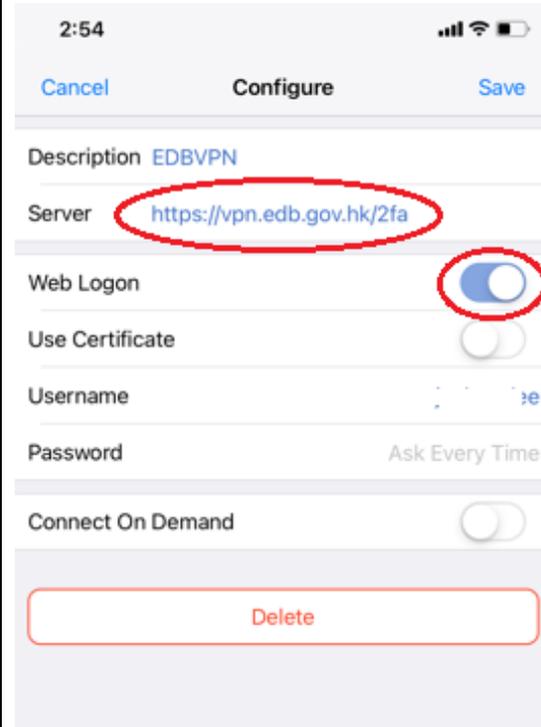
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6. Enter configuration name: EDB\_ADFS. Enter server url: <https://vpn.edb.gov.hk/2fa> Complete the above setup and click **Next**

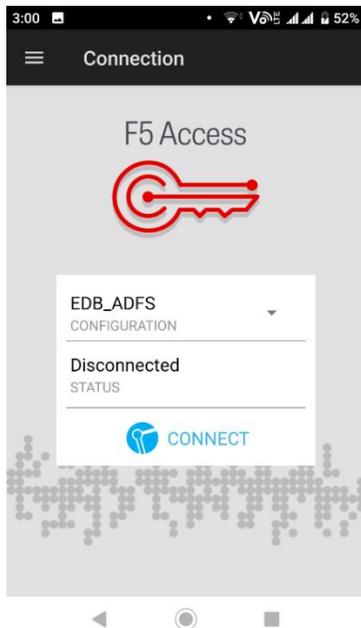
Click “✓” at on top right corner



- Enter configuration name: EDB\_ADFS. Enter server url: <https://vpn.edb.gov.hk/2fa> Complete the above setup and click **Save**



7. Click **CONNECT**

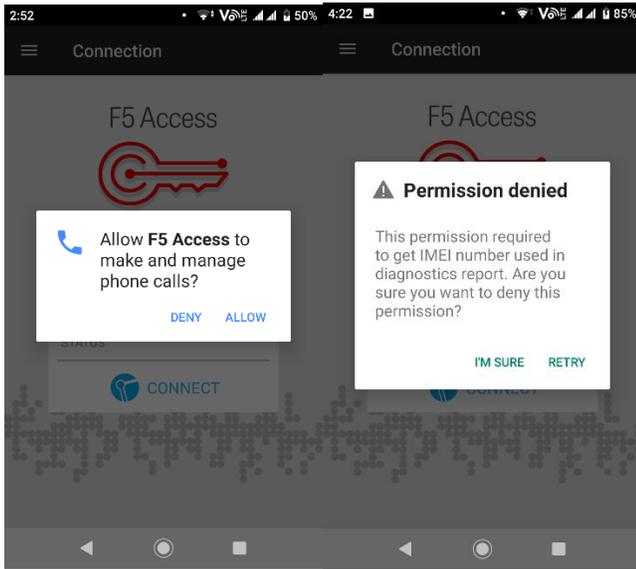


- Toggle **CONNECT ON**.



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8. Click **DENY** and click **I'M SURE** to continue



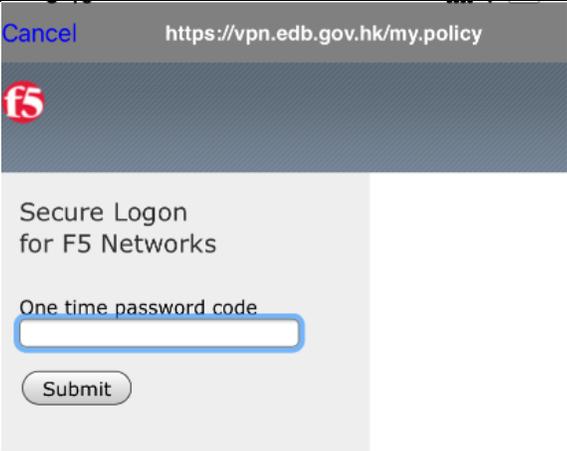
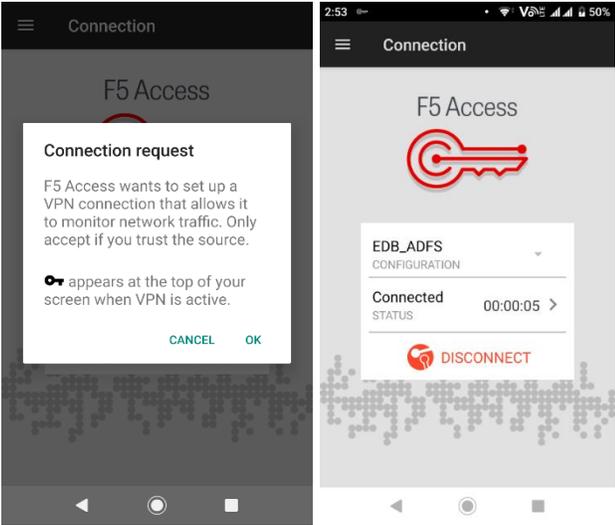
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9. Enter your username and password, i.e. **Your EDB Portal Account** and check **SAVE** Password box (P.S. Username is EDB login ID (without “@edb.gov.hk”))

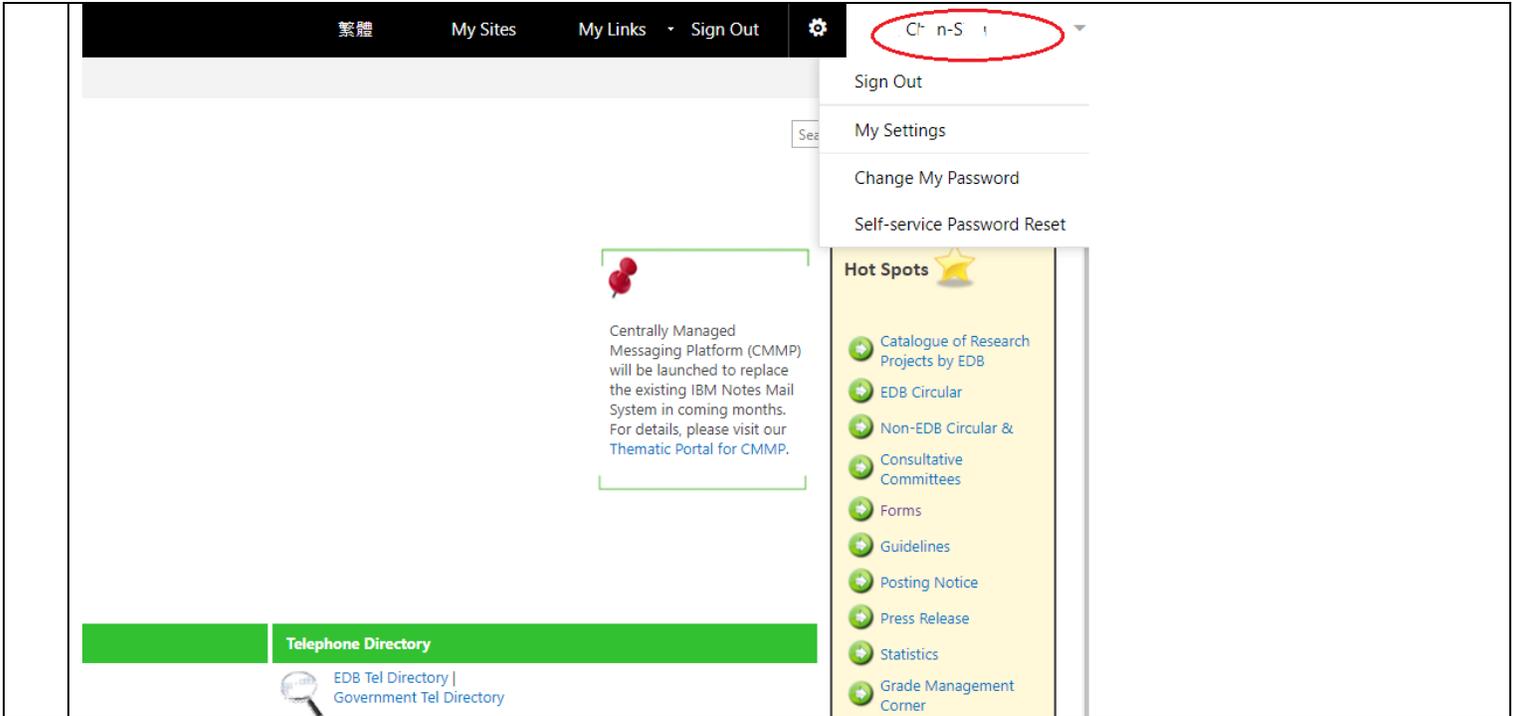


10. Then enter your one-time password

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<p>11. Click OK to continue. Then VPN connection will be established successfully.</p> 	<p>Then VPN connection will be established successfully.</p> 
<p>12. Your mobile is now ready for VPN access and you can now logon EDB Portal accordingly.</p> <p>***Please note that your screen lock password will be activated after installing F5 clients***</p>	
<p>13. To sign out EDB Portal, Click <b>Your Login Name</b> on top right corner and click “Sign Out” from the drop down menu. Then go to VPN client and disconnect VPN tunnel.</p>	

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### 14. **Don't forget to disconnect your VPN from the VPN client app**

By click Disconnect for Android or toggle the connection for iOS

