## Installation Guide

of

VPN for mobile

# Education Bureau (EDB)

Version: 1.3

Feb 2025

### **Installation Guide of VPN (Mobile)**

VPN connection is required whenever you need to logon EDB Portal.

Below are the installation guide of VPN on mobile for Android and iOS with 3 major steps:

- Install DP Certificate
- Install VPN apps
- Configure your VPN profile

#### **Don't forget to disconnect your VPN from the VPN client app**

	Android	iOS
1.	Install the DP Certificate Download the certificate from 2. via the following url: <u>https://intranetsup.edb.gov.hk/irooms/help/2faforschuser.html</u> And double click the certificate file.	Download the certificate from 2. via the following url: <u>https://intranetsup.edb.gov.hk/irooms/help/2faforschuser.html</u> and double click the certificate file
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2.	A password box is prompt. Choose a <b>password</b> for the certificate and click <b>OK</b> .	A password box is prompt. Choose a <b>password</b> for the certificate and click <b>OK</b> .
3.	Type a name for the certificate: Root CA 256, select VPN and apps and click OK.	1     2     3       4     5     6       7     8     9       0     3   The certificate will be successfully installed.

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	Certificate name:	
	ROOT CA 256	同者入 Rol CA 296 已驗證 ✓
	Credential use: VPN and apps	包含 證書
	Note: The issuer of this certificate may inspect all traffic to and from the device.	史多詳細資料 >
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		Go to Settings -> General -> About -> Certificate Trust
	The certificate will be successfully installed.	「「「「」」、「「「」」、「」」、「」、「」、「」、「」、「」、「」、「」、「」
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	◀ ⑧ ■	
4.	Install VPN Apps	
	Open the Play Store and search for "F5 Access". Click Install.	Open the App store and search for " <b>F5 Access</b> ". Click <b>Open</b> .

#### Installation Guide of VPN for mobile

2:43       Image: Constrained and the definition of the defin	<image/> <complex-block></complex-block>
<ul> <li>5. Configure your VPN client profile</li> <li>Open F5 Access App that already installed on the mobile device. Click" CONFIGURE SERVER" to create a connection profile.</li> <li>Connection</li> <li>F5 Access</li> <li>Constant on</li> <li>F5 Access</li> <li>Constant on</li> &lt;</ul>	Image: Setting to create a connection profile.         Image: Setting to create a connection profile.



<ul> <li>8. Click DENY and click I'M SURE to continue</li> <li>INTENTIONALLY BLANK</li> <li>INTENTIONALLY BLANK</li> <li>9. Enter your username and password, i.e. Your EDB Portal Account and check SAVE Password box</li> <li>(P.S. Username is EDB login ID (without "@edb.gov.hk"))</li> <li>Intesting of the state of th</li></ul>				
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Image: connection in the permission denied in the permission required i		2:52 • ╤፥ Ⅷऄ≞ ◢◢ ѝ 50% ·	4:22 🗷 · 🐨 Võng 📶 🖬 85%	
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	Cancel https://vpn.edb.gov.hk/my.policy	
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	Secure Logon for F5 Networks	
	One time password code	
	Submit	
11.	Click OK to continue. Then VPN connection will be established successfully.	Then VPN connection will be established successfully.
	<ul> <li>Connection</li> <li>F5 Access</li> <li>Connection request</li> <li>F5 Access wants to set up a the top of your core if you trust the source.</li> <li>Cancel active</li> <li>Cancel active</li> <li>Cancel active</li> <li>Connected</li> <li>Connected</li></ul>	F5 Access 企業 VPN 配置 EDB_ADFS > 連線
		<b>建线</b> 统计资料 的定
12.	Your mobile is now ready for VPN access and you can now	logon EDB Portal accordingly.
	***Please note that your screen lock password will be activa	ted after installing F5 clients***
13.	To sign out EDB Portal, Click <u>Your Login Name</u> on top rig Then go to VPN client and disconnect VPN tunnel.	ht corner and click "Sign Out" from the drop down menu.

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