

1. **Login your workstation.** (If administrator privileges are required, please contact the IT supporting staff of your school.)
2. Download the zip file named “edbvpn_certificate_update.zip” from the “[VPN Access for EDB Portal and 2-Factor Authentication for School Mail \(for school users\)](#)” theme page (Download Section->3. New Root CA Certificate Setup).



VPN Access for EDB Portal and 2-Factor Authentication for School Mail (for school users)

[READ ME FIRST: User Guideline for Setup of Microsoft Authentication for 2FA](#)

(Note: Before enabling 2FA, user is required to setup Microsoft Authenticator for authentication)

1. 2FA for School Mail System

1. [User Guideline for Setup of 2FA for School Mail System](#)

(Note: New school users must first complete 2FA setup of School Mail System before proceeding to set up VPN access for EDB portal, as the process of setting up 2FA for VPN access requires receiving email in the School Mail System)

2. VPN Access for EDB Portal

A. Download Section

1. [VPN Package Software for Windows \(Revised on 17/05/2022\)](#)

(Note: You do NOT require to reinstall again if you have already installed on your workstation before 17/05/2022. VPN client will be automatically upgraded via your next logon.)

2. [Root CA Certificate](#)

(Note: the Root CA certificate is required to install for non-Windows machine. To download the certificate, please right click and select Save As)

3. [New Root CA Certificate Setup](#)

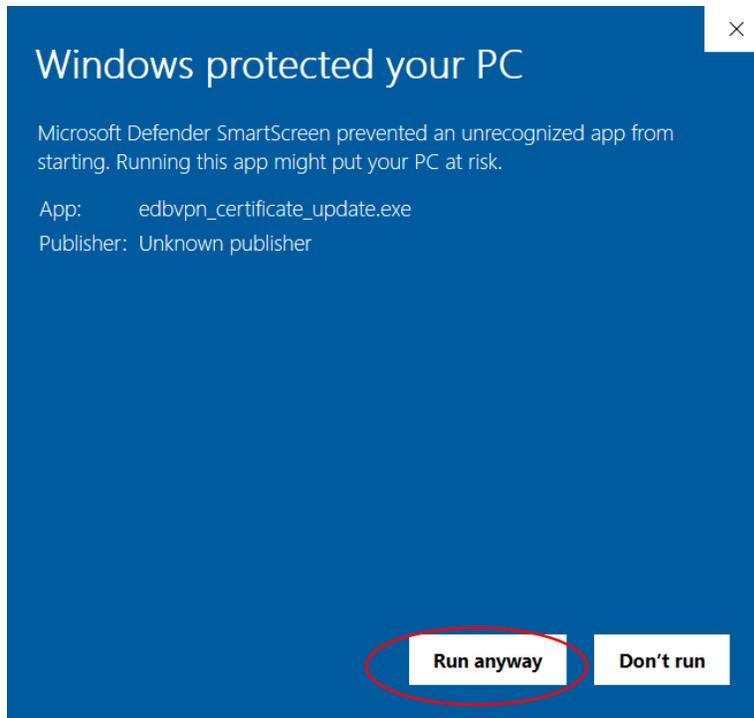
4. [New Root CA Certificate 2022](#)

(Note: the Root CA certificate is required to install for non-Windows machine. To download the certificate, please right click and select Save As)

3. Unzip the file to an executable file named “edbvpn_certificate_update.exe”.
4. Double click “edbvpn_certificate_update.exe” to start the installation.
5. The following warning message may prompt for Windows 10. Click “More info”.



6. Click “Run anyway” to continue



7. The following screen will prompt, please wait and it will close automatically when the new root CA certificate install successfully.

