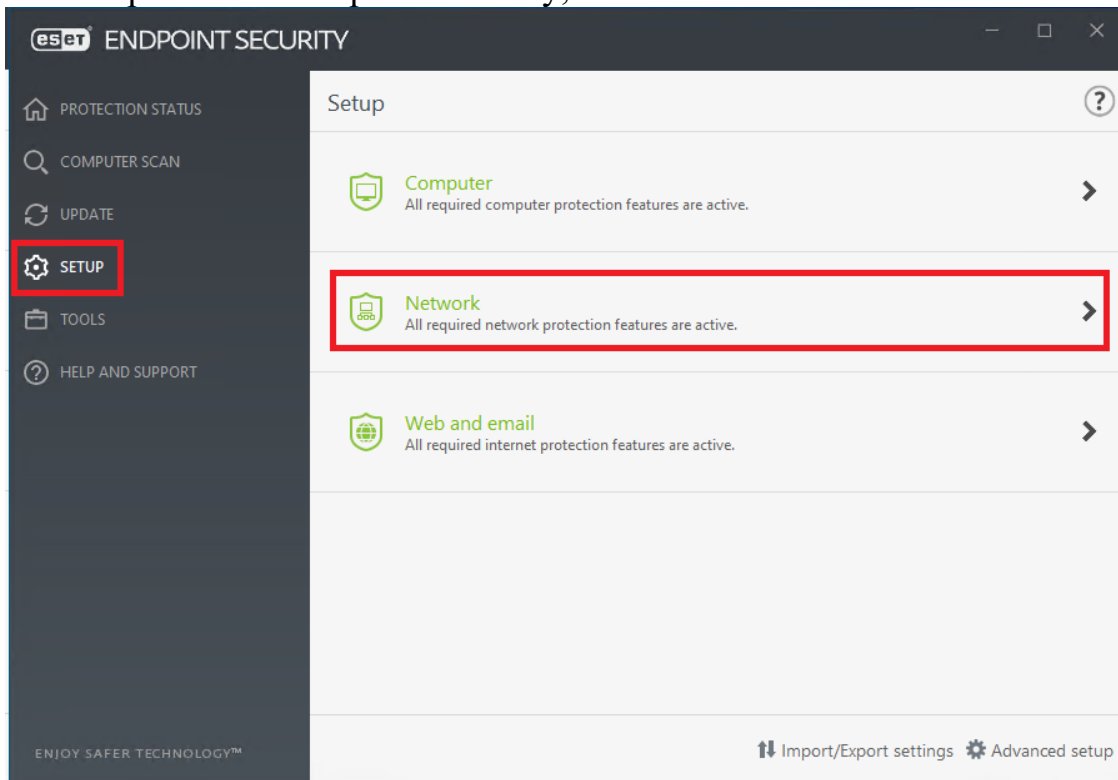
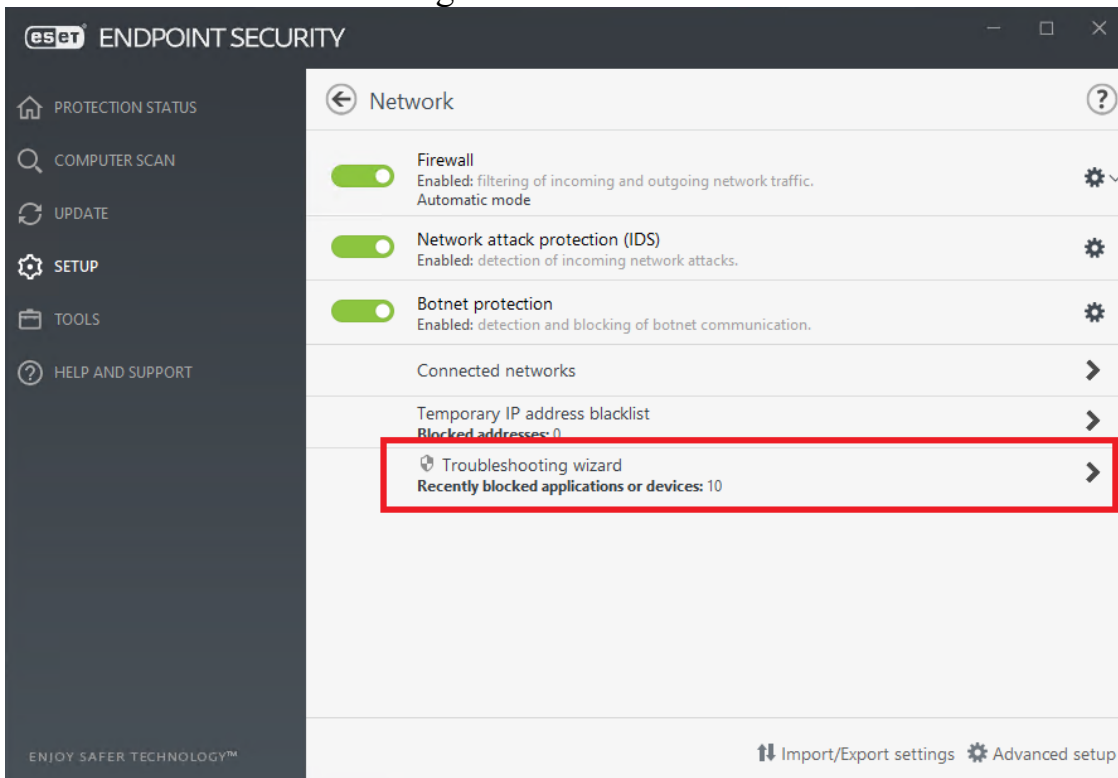


1. Open ESET Endpoint Security, click “SETUP” and then “Network”.



2. Click “Troubleshooting wizard”.



3. Click “Unblock” for “F5 Networks DNS Relay Proxy Service”.

Network protection troubleshooting

Recently blocked communication last 15 min

Application or device	Reputation	Blocked		
SSDP Discovery Microsoft Corporation C:\Windows\System32\svchost.exe	✓	358x	Details	Unblock
DNS Client Microsoft Corporation C:\Windows\System32\svchost.exe	✓	32x	Details	Unblock
NT Kernel & System Microsoft Corporation System	✓	17x	Details	Unblock
F5 Networks DNS Relay Proxy Service F5 Networks, Inc. C:\Windows\SysWOW64\F5FitSrv.exe	✓	11x	Details	Unblock
RT-AC56S ASUSTek, RT-AC56S 192.168.9.1	N/A	319x	Details	Unblock
192.168.9.249 192.168.9.249	N/A	38x	Details	Unblock
DESKTOP-QGJQ7BQ 192.168.9.249	N/A	28x	Details	Unblock

4. Click “Done”.

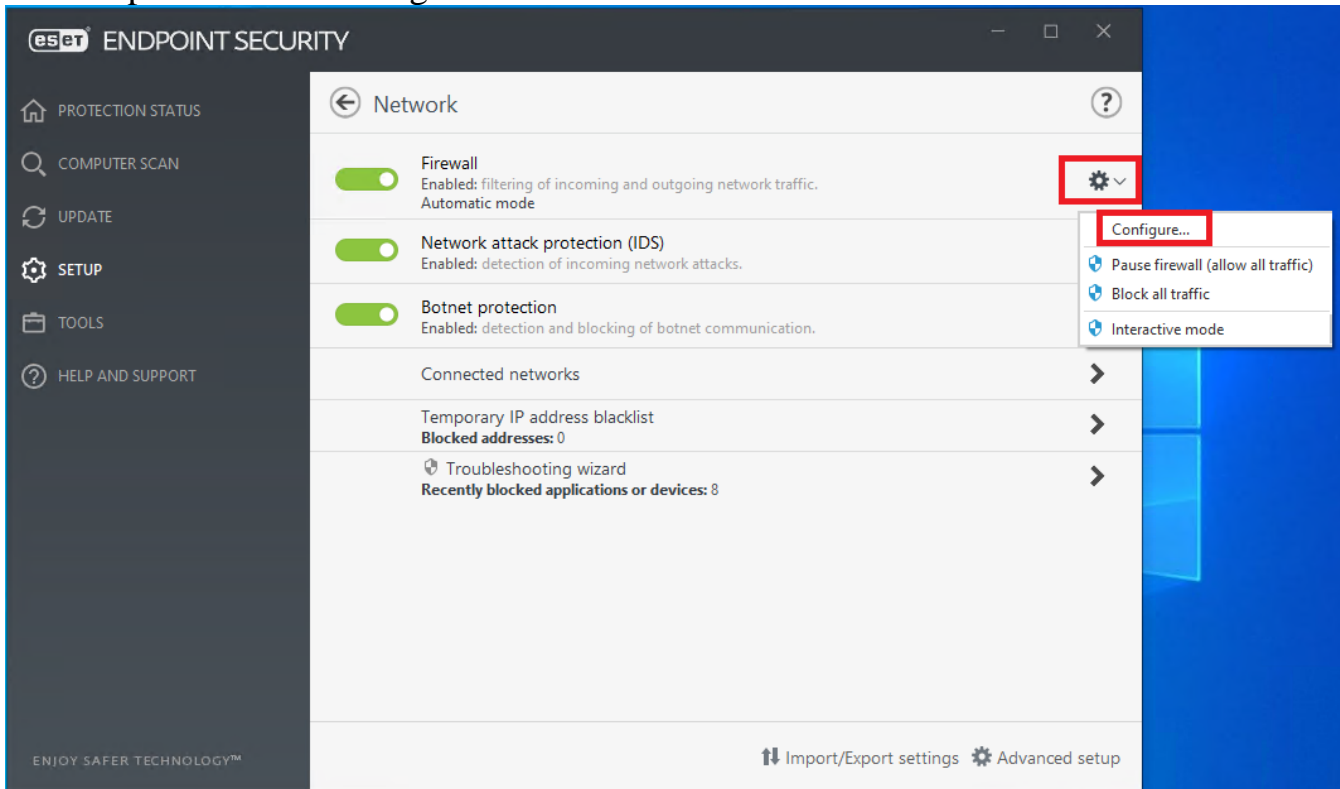
Network protection troubleshooting

F5 Networks DNS Relay Proxy Service
F5 Networks, Inc.
C:\Windows\SysWOW64\F5FitSrv.exe Show changes

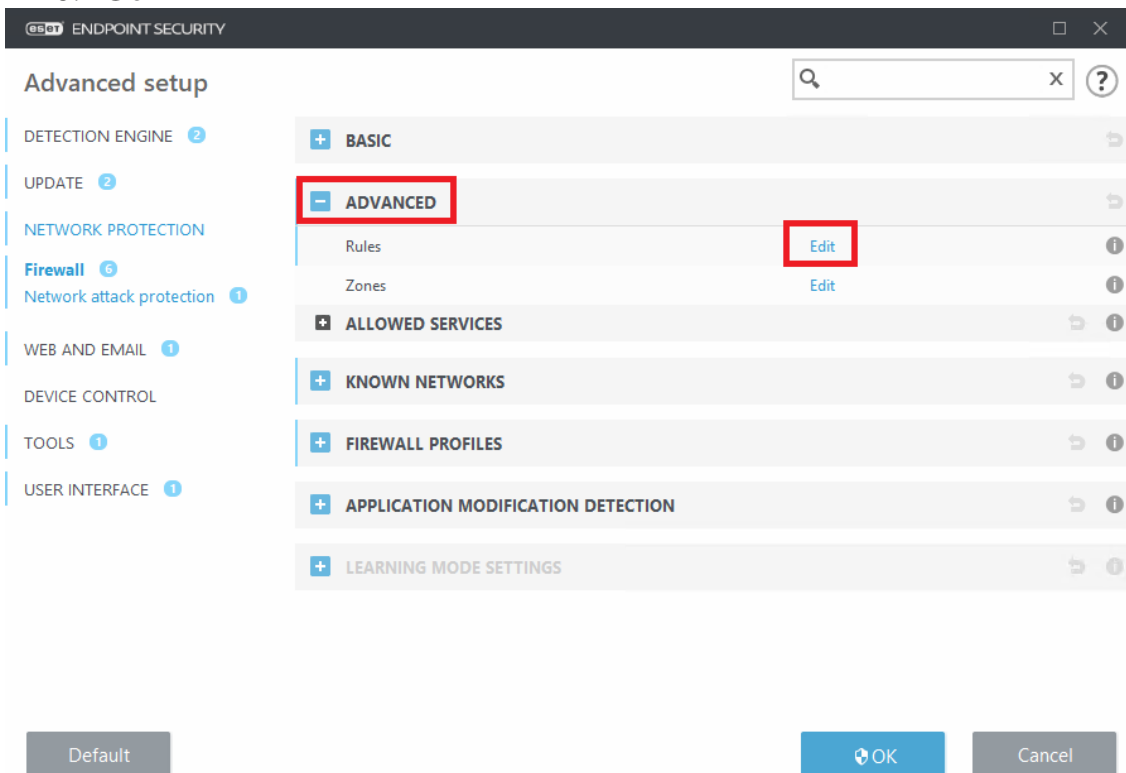
Communication similar to the kind previously blocked will now be allowed.
The application should now work as expected. In case it does not, try closing and running it again.

[The application still doesn't work](#) Done Unblock another

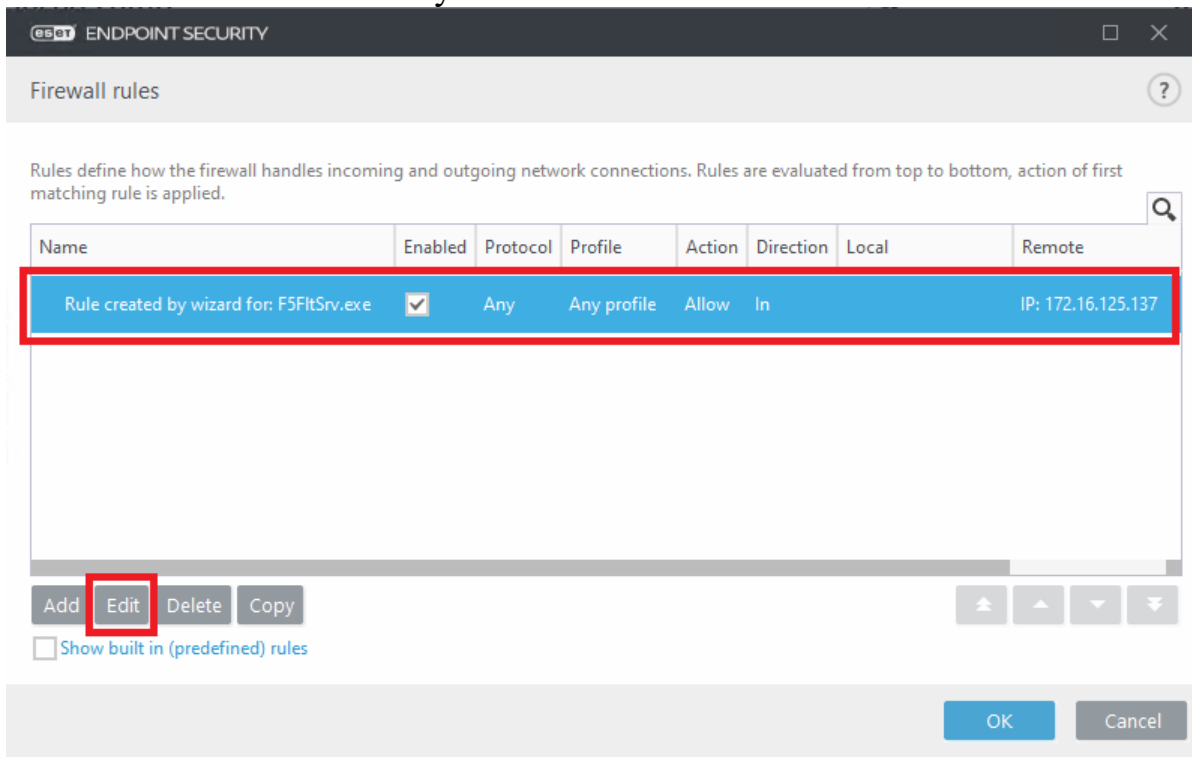
5. Open Firewall Configuration.



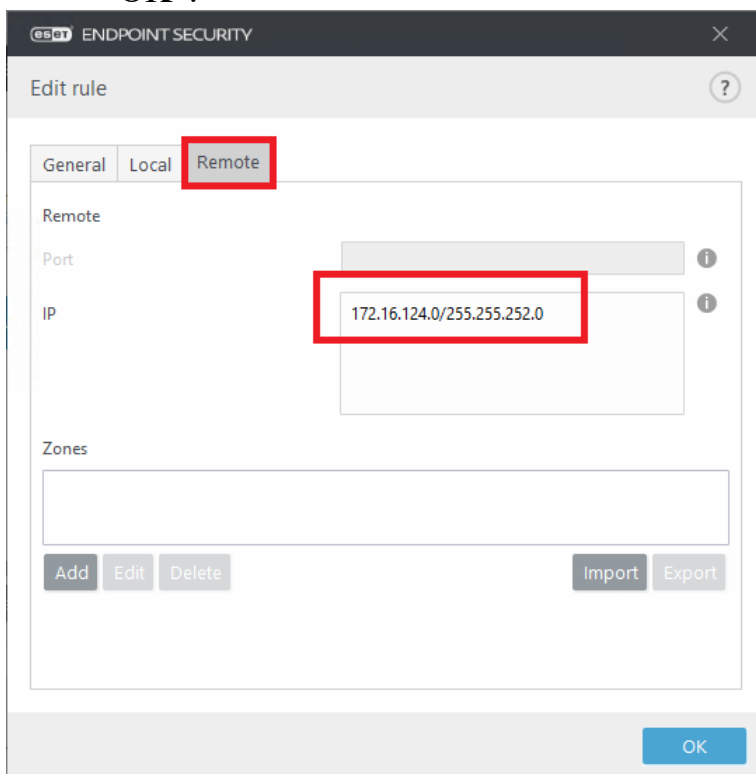
6. Go to "ADVANCED" and click "Edit" for Rules.



7. Select “Rule created by wizard for: F5FltSrv.exe” and click “Edit”.



8. Click on “Remote”, change the IP to “172.16.124.0/255.255.252.0” and click “OK”.



9. Verify the Remote IP and click “OK”.

Firewall rules

Rules define how the firewall handles incoming and outgoing network connections. Rules are evaluated from top to bottom, action of first matching rule is applied.

Name	Enabled	Protocol	Profile	Action	Direction	Local	Remote
Rule created by wizard for: F5Ftsrv.exe	<input checked="" type="checkbox"/>	Any	Any profile	Allow	In		IP: 172.16.124.0/255.255.252.0

Add Edit Delete Copy

Show built in (predefined) rules

OK Cancel