1. Open ESET Endpoint Security, click "SETUP" and then "Network".



2. Click "Troubleshooting wizard".

(ESET) ENDPOINT SECUR	π γ – ⊏	
PROTECTION STATUS	€ Network	?
	Firewall Enabled: filtering of incoming and outgoing network traffic. Automatic mode	\$ ~
	Network attack protection (IDS) Enabled: detection of incoming network attacks.	۵
런 TOOLS	Botnet protection Enabled: detection and blocking of botnet communication.	\$
HELP AND SUPPORT	Connected networks	>
	Temporary IP address blacklist	>
	Troubleshooting wizard Recently blocked applications or devices: 10	>
ENIOY SAFER TECHNOLOGY ^M	🗱 Import/Export settings 🔅 Advanc	ed setup

Ċ ? Network protection troubleshooting Recently blocked communication last 15 min \sim Reputation Blocked Application or device SSDP Discovery 600 ration 358x Details icrosoft Co C:\Windows\System32\svchost.exe DNS Client licrosoft Corporation 🗸 🗰 32x Details C:\Windows\System32\svchost.exe NT Kernel & System Microsoft Corpo m 17x Details oration System F5 Networks DNS Relay Proxy Service F5 Networks, Inc. 🗸 🕅 11x Details C:\Windows\SysWOW64\F5FltSrv.ex **RT-AC56S** ASUSTek, RT-AC56S 192.168.9.1 N/A 319x Details 192.168.9.249 ? N/A 38x Details 192.168.9.249 DESKTOP-QGJQ7BQ N/A 28x Details 4. Click "Done". Network protection troubleshooting ? F5 Networks DNS Relay Proxy Service F5 Networks, Inc. Show changes

3. Click "Unblock" for "F5 Networks DNS Relay Proxy Service".

Communication similar to the kind previously blocked will now be allowed.

C:\Windows\SysWOW64\F5FltSrv.exe

The application should now work as expected. In case it does not, try closing and running it again.

The application still doesn't work

Done Unblock another

5. Open Firewall Configuration.

(ESET) ENDPOINT SECUR	TY	– 🗆 🗙
PROTECTION STATUS	€ Network	?
Q COMPUTER SCAN	Firewall Enabled: filtering of incoming and outgoing network traffic.	☆ ~
	Automatic mode	Configure
😥 SETUP	Enabled: detection of incoming network attacks.	Pause firewall (allow all traffic)
🖻 TOOLS	Botnet protection Enabled: detection and blocking of botnet communication.	 Block all traffic Interactive mode
HELP AND SUPPORT	Connected networks	>
	Temporary IP address blacklist Blocked addresses: 0	>
	Troubleshooting wizard Recently blocked applications or devices: 8	>
ENIOY SAFER TECHNOLOGY ^M	‡ Import/Expor	t settings 🔅 Advanced setup

6. Go to "ADVANCED" and click "Edit" for Rules.

ENDPOINT SECURITY			
Advanced setup		Q,	x ?
DETECTION ENGINE	• BASIC		
UPDATE 2	ADVANCED		
NETWORK PROTECTION	Rules	Edit	0
Firewall G Network attack protection	Zones	Edit	0
	ALLOWED SERVICES		D
DEVICE CONTROL	KNOWN NETWORKS		> 0
TOOLS 1	FIREWALL PROFILES		9 0
USER INTERFACE 1	APPLICATION MODIFICATION DETECTION		9 0
	LEARNING MODE SETTINGS		

😌 OK

Cancel

7. Select "Rule created by wizard for: F5FltSrv.exe" and click "Edit".

ENDPOINT SECURITY								×
Firewall rules								?
Rules define how the firewall handles incomin matching rule is applied.	ng and out	going netw	ork connectio	ns. Rules	are evaluate	ed from top to bottor	n, action of first	Q
Name	Enabled	Protocol	Profile	Action	Direction	Local	Remote	
Rule created by wizard for: F5FltSrv.exe	V	Any	Any profile	Allow	In		IP: 172.16.125	.137
Add Edit Delete Copy						4		Ŧ
Show built in (predefined) rules								
						c	K Ca	ncel

8. Click on "Remote", change the IP to "172.16.124.0/255.255.252.0" and click "OK".

659) ENDPOINT SECURITY		
Edit rule		?
General Local Remote		
Remote		
Port		0
IP	172.16.124.0/255.255.252.0	0
Zones		
Add Edit Delete	Import	Export
		ок

9. Verify the Remote IP and click "OK".

(6581) ENDPOINT SECURITY								×
Firewall rules								?
Rules define how the firewall handles incoming and outgoing network connections. Rules are evaluated from top to bottom, action of first matching rule is applied.								
Name	Enabled	Protocol	Profile	Action	Direction	Local	Remote	
Rule created by wizard for: F5FltSrv.exe	V		Any profile				IP: 172.16.124.0/255.255.2	252.0
Add Edit Delete Copy							* * *	¥
Show built in (predefined) rules								
							ОК Са	ncel